

#### Board Meeting Agenda May 22, 2023 at 6:30 p.m.

In Person	Morrow County Grain Growers – Conference Room 350 Main Street, Lexington, OR 97839
Zoom	https://us06web.zoom.us/j/82586697052?pwd=blNBKy9DekI1RnlvNG5pb3dtSVdFQT09 Meeting ID: 825 8669 7052 Passcode: 058278

#### 1. Call to Order

#### 2. Public Comments

Maximum of 3 minutes per person/topic. Multiple items on the same topic need to be combined through one speaker. A maximum of 30 minutes may be allotted for public comment.

#### 3. Approval of Meeting Minutes

- A. April 10, 2023
- B. April 24, 2023
- C. May 2, 2023

#### 4. CEO Report & Executive Team Dashboard - Emily Roberts

#### 5. Consent Agenda

A. EMS Stats – April 2023

#### 6. New Business

- A. Proposed Budget FY 2023-2024
- B. Strategic Plan 2023-2025

#### 7. Old Business

#### 8. Executive Session

A. ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1).

#### 9. Adjourn

#### **Promise of Excellence**

**Compassion:** Being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed.

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# **Board of Directors Meeting Minutes**

Meeting Information		Committee Members			
Meeting	April 10, 2023	Board	Present: John Murray, Aaron Palmquist, Diane Kilkenny, Marie Shimer, Carri Grieb		
Date/Time:	@ 2 p.m.	Members:			
Location	Virtual Meeting via Zoom	Guests:	Staff Members: Emily Roberts, Nicole Mahoney Guests: None Press: None		
Video Dial In:	Zoom	Leader:	Diane Kilkenny, Board Vice Chair Nicole Mahoney		

#### Vision:

Be the first choice for quality, compassionate care and lead the way in promoting wellness and improving health in Morrow County

#### Mission:

Working together to provide excellence in healthcare

#### Values:

Integrity, Compassion, Quality, Respect, Teamwork, Financial Responsibility

	Agenda Item	Notes/Minutes
1.	Call to Order	Vice Chair called the meeting to order at 2:02 p.m.
2.	Executive Session	<ul> <li>Diane Kilkenny announced the following executive session:         <ul> <li>ORS 192.660(2)(f) to consider information or records that are exempt from public inspection pertaining to ongoing or anticipated litigation exempt from disclosure under ORS 192.345(1).</li> </ul> </li> <li>Executive session was called to order at 2:02 p.m. and adjourned at 3:09 p.m.</li> </ul>
3.	Open Session	Due to the imminent risk of harm to residents of Morrow County posed by the Morrow County Board of Commissioner's recent decision that the Ambulance Service Area (ASA) plan is not in effect;  MOTION: Carri Grieb moved to authorize the District's legal counsel to pursue all possible legal remedies against Boardman Fire Rescue District and Morrow County and their agents to protect public safety. Diane Kilkenny seconded the motion. The motion passed unanimously by all board members present.
4.	Adjourn	With no further business to come before the board, regular session adjourned at 3:10 p.m.  • Minutes taken and submitted by Nicole Mahoney. Approved

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**Board of Directors Meeting Minutes** 

Meeting Information		Committee Members			
Meeting Date/Time:	April 24, 2023 @ 6:30 p.m.	Board Members:	Present: John Murray, Carri Grieb, Diane Kilkenny, Aaron Palmquist		
Location	Port of Morrow Sand Hollow Room 2 East Marine Drive Boardman, OR 97818	Guests:	Staff Members: Emily Roberts, Nicole Mahoney, Sam Van Laer, Patti Allstott, Donna Sherman, Josie Foster, David Landstrom, Will LePage, Rian Heckathorn, Jaycob Lovejoy-Mahan, "MC EMS"  Guests: Ken Grieb, Mike Mahoney, Aasher Van Laer, Steven Munkers  Press: Andrea DiSalvo, Heppner Gazette-Times		
Video Dial In:	Zoom	Leader:	Diane Kilkenny	Recorder:	Jodi Ferguson

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	Agenda Item	Notes/Minutes
1.	Call to Order	Diane Kilkenny called the meeting to order at 6:30 p.m.
2.	Public Comments	None.
3.	Approval of Minutes	MOTION: John Murray moved to approve the minutes for the March 27, 2023 regular session as presented and Aaron Palmquist seconded the motion. The motion passed unanimously by all board members present.
4.	CEO Report & Executive Team Dashboard	The executive team dashboard was presented by Emily Roberts (see board packet).
5.	CFO Financial Report	Financials for March 2023 were presented by Nicole Mahoney. The District had a loss of \$560,360 for the month.
6.	Consent Agenda	<ul> <li>The EMS Advisory Committee would like the EMS Advisory Committee meeting minutes and the EMS stats to be included in the MCHD board meeting packet monthly.</li> </ul>
		MOTION: Aaron Palmquist moved to acknowledge the EMS stats as presented. Carri Grieb seconded the motion. The motion passed unanimously by all board members present.
7.	New Business	
	A. Irrigon Ambulance Hall Update	Emily provided an update about a meeting with Irrigon Rural Fire Protection District to discuss plans for a joint facility that would house Irrigon Rural Fire Protection District and MCHD Ambulance.

B. PMH Flooring	<ul> <li>Nicole presented bids for replacement of carpet &amp; vinyl flooring for the hospital and stated that there are capital funds to cover the project. Floor &amp; Home Tri-Cities bid for carpet was \$21,400 and Vinyl was \$35,500.</li> </ul>
	MOTION: John Murray moved to accept the carpet bid for \$21,400 and the vinyl bid for \$35,500 both with Floor & Home Tri-Cities as presented. Carri seconded the motion. The motion passed unanimously by all other board members present.
C. PMH Lab Wiring	Emily withdrew this item from the agenda.
D. IMC Ultrasound	<ul> <li>Nicole presented bids for an ultrasound machine at IMC and recommended the Turn Key-Canon Aplio A550 Refurbished model for \$48,750 for the machine with a \$8,400 service contract.</li> </ul>
	MOTION: John Murray moved to approve the purchase of the Turn Key-Canon Aplio A550 for \$48,750 as presented. Aaron Palmquist seconded the motion. The motion passed unanimously by all board members present.
E. Resolution 144-0423 (replaces Resolution 134-0820)	<ul> <li>Emily presented Resolution 144-0423 which delegates the CEO the authority to enter into certain contracts, agreements, and make purchases that do not exceed \$25,000 and to approve entering into contracts and agreements up to a total cumulative value of \$100,000.</li> </ul>
	MOTION: Aaron Palmquist moved to approve Resolution 144-0423 with changes to the language. John Murray seconded the motion. After discussion about possible language changes and the intent of the existing language, Aaron Palmquist amended his motion to approve Resolution 144-0423 as presented. John Murray seconded the motion. The motion passed unanimously by all board members present.
F. Community Benefit Request – City of Lexington	<ul> <li>Emily presented a community benefit request from the Town of Lexington for two AEDs - one for the Fire Department and one for the outside of Town Hall to be accessed by the public with training provided by MCHD. Emily recommended approving the request with the addition of another AED to be placed in the gas station, which is one of the most visible locations to travelers.</li> </ul>
	MOTION: Aaron Palmquist moved to approve the community request of three AEDs with cases for the Town of Lexington. John Murray seconded the motion. The motion passed unanimously by all board members present.
G. Community Benefit Request – Willow	<ul> <li>Emily presented a community benefit request from Willow Creek Valley Assisted Living for \$1,925 for the purchase of an Electronic Medication Software program to increase safety and efficiency of medication administration.</li> </ul>
Creek Valley Assisted Living.	MOTION: Aaron Palmquist moved to approve the request for \$1,925 for Willow Creek Valley Assisted Living as presented. Carri Grieb seconded the motion. The motion passed unanimously by all board members present.
8. Old Business	None.
9. Executive Session	Cancelled.
	With no further business to come before the board, regular session adjourned at 7:14 p.m.
10. Adjourn	Minutes taken and submitted by Jodi Ferguson. Approved

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# **Board of Directors Meeting Minutes**

Meeting Information		Committee Members			
Meeting	May 2, 2023	Board	Board Present: John Murray, Aaron Palmquist, Diane Kilkenny, Marie Shimer, Carri Grieb		
Date/Time:	@ 6 p.m.	Members:			
Location	Virtual Meeting via Zoom	Guests:	Staff Members: Emily Roberts, Nicole Mahoney Guests: Troy Bundy Press: None		
Video Dial In:	Zoom	Leader:	Marie Shimer, Chair Recorder: Nicole Mahoney		

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Agenda Item	Notes/Minutes
1. Call to Order	Chair Shimer called the meeting to order at 6:02 p.m.
2. Executive Session	<ul> <li>Chair Shimer announced the following executive sessions:         <ul> <li>Ambulance Service Area Plan complaint hearing determination</li> <li>ORS 192.660(2)(h) to consult with legal counsel concerning the legal rights and duties of a public body with regard to current litigation or litigation likely to be filed.</li> </ul> </li> <li>Executive session was called to order at 6:02 p.m. and adjourned at 6:55 p.m.</li> </ul>
3. Open Session	MOTION: Diane Kilkenny: The board considered the Boardman Fire Rescue District's notice of its refusal to attend any hearing related to its repeated violations of the ASA Plan. The facts and exhibits have been considered and an entry of default should be made at this time. I so move the board enter default against BFRD and sign this final order. Aaron Palmquist seconded the motion. The motion passed unanimously by all board members.
	<b>MOTION:</b> Diane Kilkenny: I move to file a civil claim seeking an injunction and declaratory relief against Boardman Fire Rescue District and Morrow County based upon the default order and the County's continued efforts at restructuring the ASA boundaries. Aaron Palmquist seconded the motion. The motion passed unanimously by all board members.
4. Adiourn	With no further business to come before the board, regular session adjourned at 7 p.m.
	Minutes taken and submitted by Nicole Mahoney. Approved

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#### May 2023

HUMAN RESOURCES	
Turnover Rate (Rolling 3 Months)	5.0%
Vacancy Rate	6.0%
Number of Open Positions	10
Newly Created Open Positions	2

Days in AR 56\*

\*Data pulled from April 2023 dashboard due to early board meeting.

**FINANCIAL** 

59\*

Goal ≥ 90

Goal ≤ 60

**Days Cash on Hand** 

The average hospital turnover rate for 2020 was 19.5% (Statista). The annual total separations rate for health care and social assistance for 2021 was 39.4% (Bureau of Labor Statistics).

RURAL HEALTH CLINICS					
MEASURE PMC ICC IMC BIC					
Third Next Available (Current Month)	15	2	12	N/A	
Total Visits (Previous Month)	287	101	448	103	

<sup>&</sup>quot;Third Next Available" is an industry standard measurement of primary care access. It is defined as the average length of time in days between the day a patient makes a request for an appointment with a provider and the third available appointment for a new patient physical, routine exam, or return visit exam. Values shown are clinic averages.

#### **CAHPS (PATIENT SATISFACTION SCORES)**

Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate this provider?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
Pioneer Memorial Clinic	81%	80%	74%
	N = 42	N = 45	N = 43
Irrigon Medical Clinic	57%	75%	65%
	N = 30	N = 24	N = 17
Ione Community Clinic	89%	87%	91%
	N = 9	N = 15	N = 11
NRC Average	83%		

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
Pioneer Memorial Clinic	91%	84%	85%
	N = 42	N = 44	N = 41
Irrigon Medical Clinic	75%	83%	82%
	N = 28	N = 24	N = 17
Ione Community Clinic	100%	100%	100%
	N = 8	N = 15	N = 12
NRC Average	90%		

Using any number from 0 to 10, where 0 is the worst facility possible and 10 is the best facility possible, what number would you use to rate this emergency department?

	Qtr 2 2023	Qtr 1 2023	Qtr 4 2022
ER Adult	50%	68%	85%
	N = 2	N = 19	N = 20
NRC Average	63%		
Bed Size 6 - 24 Average	78%		

Using any number from 0 to 10, where 0 is the worst facility possible and 10 is the best facility possible, what number would you use to rate this emergency department?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
ER Pediatric	100%	0%	75%
	N = 1	N = 1	N = 4
NRC Average	63%		

Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
Inpatient	67%	0%	83%
	N = 3	N = 2	N = 6
NRC Average	71%		
Bed Size 6 - 24 Average	81%		

Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
Hospital	100%	0%	No Data
	N = 1	N = 1	N = 0
NRC Average	71%		
Bed Size 6 - 24 Average	81%		

Would you recommend this emergency department to your friends and family?

	Qtr 2 2023	Qtr 1 2023	Qtr 4 2022
ER Adult	50%	65%	77%
	N = 2	N = 17	N = 22
NRC Average	65%		
Bed Size 6 - 24 Average	76%		

Would you recommend this emergency department to your friends and family?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
ER Pediatric	100%	0%	50%
	N = 1	N = 1	N = 4
NRC Average	69%		

Would you recommend this hospital to your friends and family?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
Inpatient	33%	50%	29%
	N = 3	N = 2	N = 7
NRC Average	72%		
Bed Size 6 - 24 Average	80%		

Would you recommend this hospital to your friends and family?

	Qtr 1 2023	Qtr 4 2022	Qtr 3 2022
Hospital	100%	0%	0%
	N = 1	N = 1	N = 1
NRC Average	72%		
Bed Size 6 - 24 Average	80%		

#### Score is equal to or greater than the NRC Average

Score is less than the NRC Average, but may not be significantly

Score is significantly less than the NRC Average

<sup>\*</sup>Boardman Immediate Care is not yet receiving CAHPS data, but will be listed once data has been received.

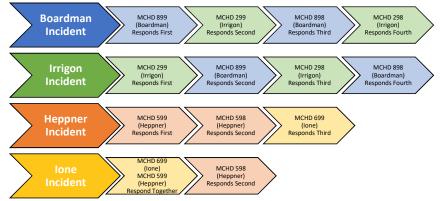


			BOAR	DMAN					IRRI	GON						IONE					
2023		899			898			299			298			599			598			699	
	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs	Dispatch to En Route	Response Time	Number of Runs
January	0.2	3.8	47	1.0	10.2	6	1.0	3.5	52	0.1	3.9	4	3.5	8.7	26	6.0	11.5	2	N/A	N/A	0
February	0.2	5.8	43	1.1	12.4	1	1.0	3.3	33	5.0	5.0	3	5.6	21.5	22	9.0	10.0	7	N/A	N/A	0
March	0.3	4.5	31	0.1	4.6	8	1.0	4.0	28	1.5	3.0	1	4.2	7.7	24	0.8	1.2	2	N/A	N/A	0
April	0.2	4.9	44	0.3	3.3	4	1.0	3.9	30	0.4	5.0	17	3.6	7.0	26	6.0	7.0	3	N/A	N/A	0
May																					
June																					
July																					
August																					
September																					
October																					
November																					
December																					
TOTAL			165			19			143			25			98			14			0

Dispatch to en route means the length of time between when the ambulance is dispatched to when the ambulance leaves the garage.

Response time means the length of time between the notification to the ambulance and the arrival of the ambulance at the incident scene.\*

<sup>\*</sup>Note that response times are not adjusted for miles traveled and these times include non-emergent transfers.



#### PIONEER MEMORIAL CLINIC - APRIL 2023

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Dr. Schaffer	Patient Hours Available			8	8	8	8	,		,	8	7	6.5	6.5			10	8	8	8	7.25										30	91.25
J. Gondine.	Patients Seen			11	9	15	8				13	13	7	9				13	11	6	9											124
	No Shows			1	1	0	1				1	0	0	1				0	0	0	0											5
	Patient Cancellations			0	0	0	1				0	0	0	0				1	0	0	0											2
	Clinic Cancellations			0	0	0	0				0	0	0	0				0	0	0	1											1
	Pts. Per Available Hour			1.4	1.1	1.9	1.0				1.6	1.9	1.1	1.4				1.6	1.4	0.8	1.2											1.4
	No Show Rate			8%	10%	0%	10%				7%	0%	0%	10%				0%	0%	0%	0%											4%
	Patient Cancel Rate			0%	0%	0%	10%				0%	0%	0%	0%				7%	0%	0%	0%											2%
	Clinic Cancel Rate			0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%	10%											1%
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Amanda Roy, PA	Patient Hours Available		_		_	7.5	7.5	7.5		,	10		6.5	6.5	8		10		10	7.5	7.5	7.5					6.5	6	8		30	86.5
/anda 1.0 / / 1 / 1	Patients Seen					14	10	11					9	12	11					12	12	12					11	11	12			137
	No Shows					0	1	1					0	0	1					1	0	0					1	0	1			6
	Patient Cancellations					0	0	0					1	0	0					1	0	0					1	0	0			3
	Clinic Cancellations					0	0	0					0	0	0					0	0	0					0	0	0			0
	Pts. Per Available Hour					1.9	1.3	1.5					1.4	1.8	1.4					1.6	1.6	1.6					1.7	1.8	1.5			1.6
	No Show Rate					0%	9%	8%					0%	0%	8%					7%	0%	0%					8%	0%	8%			4%
	Patient Cancel Rate					0%	0%	0%					10%	0%	0%					7%	0%	0%					8%	0%	0%			2%
	Clinic Cancel Rate					0%	0%	0%					0%	0%	0%					0%	0%	0%					0%	0%	0%			0%
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Rebecca Humphries	Patient Hours Available				7.5	8	7	-			8	0							6.5	3.5	8	8			8	6	7.5	7				85
	Patients Seen				5	4	3				2	0							2	1	1	2			0	2	3	1				26
	No Shows				0	0	0				0	0							0	0	0	0			1	1	1	0				3
	Patient Cancellations				0	0	0				0	0							1	1	1	0			0	0	0	1				4
	Clinic Cancellations				0	0	0				0	1							0	0	0	0			0	0	0	0				1
	Pts. Per Available Hour				0.7	0.5	0.4				0.3	0.0							0.3	0.3	0.1	0.3			0.0	0.3	0.4	0.1				0.3
	No Show Rate				0%	0%	0%				0%	0%							0%	0%	0%	0%			100%	33%	25%	0%				9%
	Patient Cancel Rate				0%	0%	0%				0%	0%							33%	50%	50%	0%			0%	0%	0%	50%				12%
	Clinic Cancel Rate				0%	0%	0%				0%	100%							0%	0%	0%	0%			0%	0%	0%	0%				3%
Occ. Health	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
MA Chargeable Visit	Patients Seen			19	0	0	0	0			0	0	0	0	0			0	0	0	0	0			0	0	0	0	0			19
PMC TOTALS	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
	Patient Hours Available		_	8	15.5	23.5	22.5	7.5			16	7	13	13	8			8	14.5	19	22.75	15.5			8	6	14	13	8			262.8
	Patients Seen			11	14	33	21	11			15	13	16	21	11			13	13	19	22	14			0	2	14	12	12			287
	No Shows			1	1	0	2	1			1	0	0	1	1			0	0	1	0	0			1	1	2	0	1			14
	Patient Cancellations			0	0	0	1	0			0	0	1	0	0			1	1	2	1	0			0	0	1	1	0			9
	Clinic Cancellations			0	0	0	0	0			0	1	0	0	0			0	0	0	1	0			0	0	0	0	0			2
	Pts. Per Available Hour			1.4	0.9	1.4	0.9	1.5			0.9	1.9	1.2	1.6	1.4			1.6	0.9	1.0	1.0	0.9			0.0	0.3	1.0	0.9	1.5			1.1
	No Show Rate			8%	7%	0%	8%	8%			6%	0%	0%	5%	8%			0%	0%	5%	0%	0%			100%	33%	12%	0%	8%			4%
	Patient Cancel Rate			0%	0%	0%	4%	0%			0%	0%	6%	0%	0%			7%	7%	9%	4%	0%			0%	0%	6%	8%	0%			3%
				0%	0%	0%	0%	0%			0%	7%		_	_	_		_			4%	0%			0%	0%	0%	0%	0%			1%

#### **IONE COMMUNITY CLINIC - APRIL 2023**

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Eileen McElligott	Patient Hours Available			8	8		7.5				8	8		6.5				8	8		8				8	8		6.5				92.5
	Patients Seen			9	9		9				9	7		11				6	6		7				12	4		12				101
	No Shows			0	0		0				0	0		0				1	0		0				0	0		0				1
	Patient Cancellations			0	1		1				0	0		0				1	0		0				0	2		0				5
	Clinic Cancellations			0	0		0				0	0		0				0	0		0				1	0		0				1
	Pts. Per Available Hour			1.1	1.1		1.2				1.1	0.9		1.7				0.8	0.8		0.9				1.5	0.5		1.8				1.1
	No Show Rate			0%	0%		0%				0%	0%		0%				13%	0%		0%				0%	0%		0%				1%
	Patient Cancel Rate			0%	10%		10%				0%	0%		0%				13%	0%		0%				0%	33%		0%				5%
	Clinic Cancel Rate			0%	0%		0%				0%	0%		0%				0%	0%		0%				8%	0%		0%				1%

#### IRRIGON MEDICAL CLINIC - April 2023

	Messure		-	1	Α	F	_	-	0	0	10	11	12	12	14	15	10	17	10	10	20	21	22	22	24	25	20	27	20	20	20	Tak-
Provider Jamie Reed, CSWA	Measure	1	2	3	7	<b>5</b> 8	7	7	8	9	<b>10</b> 8	11	<b>12</b> 8	<b>13</b>	14	15	16	17	18	<b>19</b> 8	<b>20</b> 8	<b>21</b> 8	22	23	24	<b>25</b> 8	<b>26</b>	<b>27</b>	<b>28</b>	29	30	Total 99
anne neeu, CSWA	Patient Hours Available Patients Seen				3	3	0				3		6	8 4						4	3	3				5	1	2	2			39
							_																					l .	ı			
	No Shows				1	1	3				1		2	0						1	2	0				0	0	0	2			13
	Patient Cancellations Clinic Cancellations				0	2	0				0		2	1 0						1 0	1 0	0				0	0	0	0			7 0
	Pts. Per Available Hour				0.4	0.4	0.0				0.4		0.8	0.5						0.5	0.4	0.4				0.6	0.2	0.3	0.3			0.4
	No Show Rate				25%	17%	100%				25%		20%	0.3						17%	33%	0.4				0.0	0.2	0.3	50%			22%
	Patient Cancel Rate				0%	33%	0%				0%		20%	20%						17%	17%	0%				0%	0%	0%	0%			12%
	Clinic Cancel Rate				0%	0%	0%				0%		0%	0%						0%	0%	0%				0%	0%	0%	0%			0%
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Terri Dickens, LCSW	Patient Hours Available			8		8					8		8					2		8					8		8					58
	Patients Seen			4		7					4		3					1		5					4		3					31
	No Shows			1		0					1		1					0		2					0		3					8
	Patient Cancellations			2		0					2		4					0		1					3		2					14
	Clinic Cancellations			0		0					0		0					0		0					0		0					0
	Pts. Per Available Hour			0.5		0.9					0.5		0.4					0.5		0.6					0.5		0.4					0.5
	No Show Rate			14%		0%					14%		13%					0%		25%					0%		38%					15%
	Patient Cancel Rate			29%		0%					29%		50%					0%		13%					43%		25%					26%
	Clinic Cancel Rate			0%		0%					0%		0%					0%		0%					0%		0%					0%
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Jon Watson, PA	Patient Hours Available			8	8	8	8				8	8	8	8				8	8	8					8	8	8	7				119
	Patients Seen			13	15	13	8				15	14	11	12				12	16	14					11	17	13	13				197
	No Shows			0	3	2	2				3	3	1	0				2	1	2					2	1	1	3				26
	Patient Cancellations			2	2	1	4				2	2	6	3				1	2	1					2	0	0	3				31
	Clinic Cancellations			0	0	0	0				0	0	0	0				0	0	0					0	0	0	0				0
	Pts. Per Available Hour			1.6	1.9	1.6	1.0				1.9	1.8	1.4	1.5				1.5	2.0	1.8					1.4	2.1	1.6	1.9				1.7
	No Show Rate			0%	15%	13%	14%				15%	16%	6%	0%				13%	5%	12%					13%	6%	7%	16%				10%
	Patient Cancel Rate			13%	10%	6%	29%				10%	11%	33%	20%				7%	11%	6%					13%	0%	0%	16%				12%
	Clinic Cancel Rate			0%	0%	0%	0%				0%	0%	0%	0%				0%	0%	0%					0%	0%	0%	0%				0%
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Vicki Kent, FNP	Patient Hours Available		_		·		8	8						8	8					13	8	8						7	8			63
view werry vivi	Patients Seen						11	9						11	10						9	11						9	11			81
	No Shows						2	1						1	0						0	1						0	0			5
	Patient Cancellations						1	1						2	3						4	3						1	1			16
	Clinic Cancellations						0	0						0	0						0	0						-	0			0
	Pts. Per Available Hour						1.4	1.1						1.4	1.3						1.1	1.4						1.3	1.4			1.3
	No Show Rate						14%	9%						7%	0%						0%	7%						0%	0%			5%
	Patient Cancel Rate						7%	9%						14%	23%						31%	20%						10%	8%			16%
	Clinic Cancel Rate						0%	0%						0%	0%						0%	0%						0%	0%			0%
Dun dalan	   na		_	1		-		-			40	44	12	42	4.4	45	1.5	47	40	40	20	24	22	22	24	25	26	27	20	20	20	T-4-1
Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Justin Cameron, PA	Patient Hours Available Patients Seen				8 9	8	8	8				8 6	8	8 4	8 7				8	8	8	8				8 4	8	7	8 7			127 100
	No Shows				0	6 2	5 1	9				3	8 1	0	1				5 1	6	8	1				4	5	3 0	1			18
	Patient Cancellations				2	1	0	0				0	1	0	0				2	1 1	1	0				0	2	0	1			11
	Clinic Cancellations				0	0	0	0				0	0	0	0				0	0	0	0				0	0	0	0			0
	Pts. Per Available Hour				1.1	0.8	0.6	1.1				0.8	1.0	0.5	0.9				0.6	0.8	1.0	1.0				0.5	0.6	0.4	0.9			0.8
					0%	22%	17%	0%				33%	10%	0%	13%				13%	13%	10%	11%				50%	13%	0%	11%			14%
	No Show Rate											0%	10%	0%	0%				25%	13%	10%	0%					25%	0%	11%			9%
	No Show Rate Patient Cancel Rate				18%	11%	0%	U%																		0%						
	Patient Cancel Rate				_		0%	0% 0%						0%	0%				0%	0%	0%	0%				0% 0%	_		-			0%
	Patient Cancel Rate Clinic Cancel Rate				0%	0%	0%	0%				0%	0%	0%					0%	0%	0%	0%				0%	0%	0%	0%			0%
	Patient Cancel Rate Clinic Cancel Rate Measure	1	2	3	0% 4	0% <b>5</b>	0% 6	0% <b>7</b>	8	9	<b>10</b>	0% <b>11</b>	0% 12	13	14	15	16	<b>17</b>	18	19	20	21	22	23	<b>24</b>	0% <b>25</b>	0% <b>26</b>	0% <b>27</b>	0% <b>28</b>	29	30	Total
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate Measure Patients Seen			16	0% 4 0	0% <b>5</b> 0	0% <b>6</b> 0	0% <b>7</b> 0			0	0% 11 3	0% <b>12</b> 0	<b>13</b> 0	<b>14</b> 0			0	<b>18</b> 0	<b>19</b> 0	<b>20</b> 0	<b>21</b> 0			0	0% <b>25</b> 0	0% <b>26</b> 0	0% <b>27</b> 0	0% <b>28</b> 0			Total
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen Measure	1	2	16 <b>3</b>	0% 4 0	0% 5 0	0% 6 0	0% 7 0	8	9	0 <b>10</b>	0% 11 3	0%  12 0	13 0	14 0	15	16	0 <b>17</b>	18 0	<b>19</b> 0	<b>20</b> 0	<b>21</b> 0	22	23	0 <b>24</b>	0% 25 0	0% 26 0	0% 27 0	0% 28 0	29	30	Total
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate Measure Patients Seen Measure Patient Hours Available			16 3 16	0% 4 0 4 23	0% 5 0 5 32	0% 6 0 6 31	0% 7 0 7 16			0 10 24	0%  11 3  11 16	0%  12 0  12 32	13 0 13 32	14 0 14 16			0 <b>17</b> 10	18 0 18 16	19 0 19 32	20 0 20 24	21 0 21 24			0 <b>24</b> 16	0% 25 0 25 24	0% 26 0 26 30	0% 27 0 27 28	0% 28 0 28 24			Tota 19 Tota 466
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen			16 16 17	0% 4 0 4 23 27	0% 5 0 5 32 29	0% 6 0 6 31 24	0% 7 0 7 16 18			0 10 24 22	0%  11 3  11 16 20	0%  12 0  12 32 28	13 0 13 32 31	14 0 14 16 17			0 17 10 13	18 0 18 16 21	19 0 19 32 29	20 0 20 24 20	21 0 21 24 22			0 <b>24</b> 16 15	0% 25 0 25 24 26	0% 26 0 26 30 22	0% 27 0 27 28 27	0% 28 0 28 24 20			Tota 19 Tota 466 448
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen No Shows			16 3 16 17 1	0% 4 0 4 23 27 4	0% 5 0 5 32 29 5	0% 6 0 6 31 24 8	0% 7 0 7 16 18 1			0 24 22 5	0%  11 3  11 16 20 6	0%  12 0  12 32 28 5	13 0 13 32 31 1	14 0 14 16 17 1			0 17 10 13 2	18 0 18 16 21 2	19 0 19 32 29 6	20 0 20 24 20 3	21 0 21 24 22 2			0 24 16 15 2	0% 25 0 25 24 26 5	0% 26 0 26 30 22 5	0% 27 0 27 28 27 3	0% 28 0 28 24 20 3			Tota 19 Tota 466 448 70
Occ. Health MA Chargeable Visit IMC TOTALS	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen No Shows Patient Cancellations			16 16 17	0% 4 0 4 23 27 4 4	0% 5 0 5 32 29 5 4	0% 6 0 6 31 24 8 5	0% 7 0 7 16 18 1			0 24 22 5 4	0%  11 3  11 16 20 6 2	0%  12 0  12 32 28 5 13	13 0 13 32 31 1 6	14 0 14 16 17 1 3			0 17 10 13 2 1	18 0 18 16 21 2 4	19 0 19 32 29 6 4	20 0 20 24 20 3 6	21 0 21 24 22 2 3			0 24 16 15 2 5	0% 25 0 25 24 26 5 0	0% 26 0 26 30 22 5 4	0% 27 0 27 28 27 3 4	0% 28 0 28 24 20 3 2			Total 466 448 70 79
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen No Shows Patient Cancellations Clinic Cancellations			16 16 17 1 4 0	0% 4 0 4 23 27 4 4 0	0% 5 0 5 32 29 5 4 0	0% 6 0 6 31 24 8 5 0	0% 7 0 7 16 18 1 1 0			0 24 22 5 4 0	0%  11 3  11 16 20 6 2 0	0%  12 0  12 32 28 5 13 0	13 0 13 32 31 1 6	14 0 14 16 17 1 3 0			0 17 10 13 2 1 0	18 0 18 16 21 2 4 0	19 0 19 32 29 6 4 0	20 0 20 24 20 3 6 0	21 0 21 24 22 2 3 0			0 24 16 15 2 5 0	0% 25 0 25 24 26 5 0 0	0% 26 0 26 30 22 5 4 0	0% 27 0 27 28 27 3 4 0	0% 28 0 28 24 20 3 2 0			Total 19 Total 466 448 70 79 0
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen No Shows Patient Cancellations			16 16 17 1 4	0% 4 0 4 23 27 4 4	0% 5 0 5 32 29 5 4	0% 6 0 6 31 24 8 5	0% 7 0 7 16 18 1			0 24 22 5 4	0%  11 3  11 16 20 6 2	0%  12 0  12 32 28 5 13	13 0 13 32 31 1 6	14 0 14 16 17 1 3			0 17 10 13 2 1	18 0 18 16 21 2 4	19 0 19 32 29 6 4	20 0 20 24 20 3 6	21 0 21 24 22 2 3			0 24 16 15 2 5	0% 25 0 25 24 26 5 0	0% 26 0 26 30 22 5 4	0% 27 0 27 28 27 3 4	0% 28 0 28 24 20 3 2			Total 19 Total 466 448 70 79
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen No Shows Patient Cancellations Clinic Cancellations Pts. Per Available Hour			16 16 17 1 4 0	0% 4 0 4 23 27 4 4 0 1.2	0% 5 0 5 32 29 5 4 0 0.9	0% 6 0 6 31 24 8 5 0	0% 7 0 7 16 18 1 1 0 1.1			0 24 22 5 4 0	0%  11 3  11 16 20 6 2 0 1.3	0%  12 0  12 32 28 5 13 0 0.9	13 0 13 32 31 1 6 0	14 0 14 16 17 1 3 0			0 17 10 13 2 1 0	18 0 18 16 21 2 4 0	19 0 19 32 29 6 4 0	20 0 24 20 3 6 0	21 0 21 24 22 2 3 0 0.9			0 24 16 15 2 5 0	0% 25 0 25 24 26 5 0 1.1	0% 26 0 26 30 22 5 4 0 0.7	0% 27 0 27 28 27 3 4 0 1.0	0% 28 0 28 24 20 3 2 0 0.8			Total 19  Total 466 448 70 79 0 1.0
MA Chargeable Visit	Patient Cancel Rate Clinic Cancel Rate  Measure Patients Seen  Measure Patient Hours Available Patients Seen No Shows Patient Cancellations Clinic Cancellations Pts. Per Available Hour No Show Rate			16 3 16 17 1 4 0 1.1	0%  4 0 23 27 4 4 0 1.2 11%	0% 5 0 5 32 29 5 4 0 0.9 13%	0% 6 0 31 24 8 5 0 0.8 22%	0% 7 0 7 16 18 1 1 0 1.1 5%			0 24 22 5 4 0 0.9	0%  11 3  11 16 20 6 2 0 1.3 21%	0%  12 0  12 32 28 5 13 0 0.9 11%	13 0 13 32 31 1 6 0 1.0	14 0 14 16 17 1 3 0 1.1 5%			0 17 10 13 2 1 0 1.3 13%	18 0 18 16 21 2 4 0 1.3	19 0 19 32 29 6 4 0 0.9 15%	20 0 24 20 3 6 0 0.8 10%	21 0 21 24 22 2 3 0 0.9 7%			0 24 16 15 2 5 0 0.9 9%	0% 25 0 25 24 26 5 0 1.1 16%	0% 26 0 26 30 22 5 4 0 0.7 16%	0% 27 0 27 28 27 3 4 0 1.0 9%	0% 28 0 28 24 20 3 2 0 0.8 12%			Total 19 Total 466 448 70 79 0 1.0

#### **BOARDMAN IMMEDIATE CARE - APRIL 2023**

Provider	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Jennifer Barden, NP	Patient Hours Available	8	_							8	8	8	8	8	8	8								8	8	8	8	8	8	8		120
,	Patients Seen	6								2	8	3	3	5	4	2								4	3	3	5	4	2	1		55
	No Shows	0								0	0	0	0	0	0	0								0	0	0	0	0	0	0		0
	Patient Cancellations	0								0	0	0	0	0	0	0								0	0	0	0	0	0	0		0
	Clinic Cancellations	0								0	0	0	0	0	0	0								0	0	0	0	0	0	0		0
	Pts. Per Available Hour	0.8								0.3	1.0	0.4	0.4	0.6	0.5	0.3								0.5	0.4	0.4	0.6	0.5	0.3	0.1		0.5
	No Show Rate	0%								0%	0%	0%	0%	0%	0%	0%								0%	0%	0%	0%	0%	0%	0%		0%
	Patient Cancel Rate	0%								0%	0%	0%	0%	0%	0%	0%								0%	0%	0%	0%	0%	0%	0%		0%
	Clinic Cancel Rate	0%								0%	0%	0%	0%	0%	0%	0%								0%	0%	0%	0%	0%	0%	0%		0%
Para del ca						-		-			40	44	42	42	4.0	45	1.0	47	40	10	20	24	22	22	24	25	36		20	20	20	Tital
Provider	Measure	1	2	3	4	5	6	,	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
Dr. Stieglitz	Patient Hours Available		8	8	8	8	8	8	8								8	8	8	8	8	8	8								8	120
	Patients Seen		0	5	5	3	2	4	0								2	8	3	4	4	6	2								0	48
	No Shows		0	0	0	0	0	0	0								0	0	0	0	0	0	0								0	0
	Patient Cancellations		0	0	0	0	0	0	0								0	0	0	0	0	0	0								0	0
	Clinic Cancellations Pts. Per Available Hour		0.0	0	0	0	0	0.5	0.0								0.3	0	0.4	0.5	0	0.8	0								0.0	0
				0.6	0.6	0.4	0.3		-									1.0	-	+	0.5	-	0.3									0.4
	No Show Rate		0%	0%	0%	0%	0%	0%	0%								0%	0%	0%	0%	0%	0%	0%								0%	0%
	Patient Cancel Rate		0%	0%	0%	0%	0%	0%	0%								0%	0%	0%	0%	0%	0%	0%								0%	0%
	Clinic Cancel Rate		0%	0%	0%	0%	0%	0%	0%								0%	0%	0%	0%	0%	0%	0%								0%	0%
Occ. Health	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
MA Chargeable Visit	Patients Seen	0	0	0	18	0	0	0	0	0	0	4	2	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	25
BIC TOTALS	Measure	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	Total
	Patient Hours Available	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	240
	Patients Seen	6	0	5	5	3	2	4	0	2	8	3	3	5	4	2	2	8	3	4	4	6	2	4	3	3	5	4	2	1	0	103
	No Shows	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Patient Cancellations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Clinic Cancellations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Pts. Per Available Hour	0.8	0.0	0.6	0.6	0.4	0.3	0.5	0.0	0.3	1.0	0.4	0.4	0.6	0.5	0.3	0.3	1.0	0.4	0.5	0.5	0.8	0.3	0.5	0.4	0.4	0.6	0.5	0.3	0.1	0.0	0.4
	No Show Rate	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Patient Cancel Rate	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Clinic Cancel Rate	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

ACHIE (MARINI)  MARINE	FISCAL YEAR 2022-2023		JULY	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	YTD
Secondary   Seco	ACUTE (INPATIENT)														
Agamin MEDICARE    3	ADMISSIONS		4	1	1	8	7	4	6	5	1	2			39
MATERIAL MAT	DISCHARGES		5	1	1	8	7	4	5	4	2	2			39
OFFICE   Description   Descr	Admits- MEDICARE		3	0	1	5	6	1	5	3	0	2			26
OFFICE   Description   Descr	MEDICAID		1	1	0	1	1	1	0	0	1	0			
SELFAY   DOTAL   4	OTHER		0	0	0	2	0	2	1	2	0	0			7
DEPOSITION SET 1	SELF PAY		0	0	0	0	0	0	0	0	0	0			0
DEPOSITION SET 1		TOTAL	4	1	1	8	7	4	6	5	1	2	0	0	39
MATICACID OTHER O	Dschgs -MEDICARE		4	0	0	5	6	2	4	2	1	2			26
ONIFIER 0 0 0 0 2 0 1 1 1 2 2 0 0 0 0 0 0 0 0 0	MEDICAID		1	1	1	1	1	1	0	0	1	0			7
SELFAY TOTAL 5 1 1 8 7 7 4 8 4 2 2 2 0 0 3 39  PATIENT DECHARGE DAYS TOTAL 5 1 1 8 7 7 4 8 4 2 2 2 0 0 0 39  PATIENT DECHARGE DAYS TOTAL 5 1 1 8 7 7 4 8 4 2 2 2 0 0 0 39  MEDICAGO DAYNING C 2 0 0 1 1 1 20 2 2 2 0 0 0 39  MEDICAGO DAYNING C 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	OTHER		0	0	0	2	0	1	1	2	0	0			6
MINISCRIANCE DAYS	SELF PAY		0	0	0	0	0	0	0	0	0	0			
PAIRS DISCHARGE DAYS MEDICAPE 12 0 1 1 11 22 7 25 9 4 8 8 100 MEDICAPE ADVANANCE 0 0 0 0 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0		TOTAL	5	1	1	8	7	4	5	4	2	2	0	0	
MEDICARE ADVANNAGE	PATIENT DISCHARGE DAYS														
MEDICAD MANAGED CARE	MEDICARE		12	0	1	11	23	7	25	9	4	8			100
MEDICAD MANAGED CARE	MEDICARE ADVANTAGE		0	0	0	2	0	0	3	2	0	0			7
MEDICAD MANAGEDCASE	MEDICAID		0	0	0	0	0	0	0	0	0	0			0
SELPAY   0	MEDICAID MANAGED CARE		2	6	0	1	2	1	0	2	2	0			16
SELPAY   0	OTHER		0	0	0	7	0	6	0	0	0	0			
PAIBENT DAMSSON DAYS				0	0	0				0	0	0			0
PAIBET ADMISSION DAYS  PAGURIT ADMISSION DAYS  PEGAURIC 12 6 1 21 25 14 31 13 3 3 8 134  PEGAURIC 12 6 1 22 25 14 31 13 3 3 8 0 13  ANG LINGTHOF STAY 24 6.0 10 2.6 3.4 3.5 4.2 3.3 1.5 4.0 40 40 10 3.4 40 10		TOTAL	14	6	1	21	25	14	28	13	6	8	0	0	136
Pedichife   0   0   0   0   0   0   0   0   0	PATIENT ADMISSION DAYS														
Pedichife   0   0   0   0   0   0   0   0   0			12	6	1	21	25	14	31	13	3	8			134
MAGLENGTH OF STAY  ANG LENGTH OF STAY  2.4  6.0  1.0  2.6  3.4  3.5  3.5  6.2  3.3  1.5  4.0  1.0  3.0  0.0  0.0  0.0  0.0  0.0  0		•••••			0			0				0			
AVG DALY CENUS		TOTAL											0	0	
AVG DAILY CENSUS 0,4 0,2 0,0 0,7 0,8 0,5 1,0 0,5 0,1 0,3 0,0 0,0 0,5 0,5 0,1 0,5 0,1 0,3 0,0 0,0 0,5 0,5 0,5 0,1 0,5 0,1 0,3 0,0 0,0 0,5 0,5 0,5 0,5 0,5 0,5 0,5 0,5	AVG LENGTH OF STAY														
SMING ED (SMING)	AVG DAILY CENSUS		0.4	0.2	0.0	0.7	0.8	0.5	1.0	0.5	0.1	0.3	0.0	0.0	0.5
SMINGEON	DEATHS		0	0	0	0	1	0	2	0	0	0			3
ADMISSIONS  ADMISS	SWING RED (Skilled)														
DISCHARGES   3   3   2   3   3   3   2   2   3   3			4	2	0	5	3	Ω	3	3	3				28
Descripts - MEDICARE															
MEDICAID								1							
SELF PAY 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0												1			22
SELF PAY 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0															2
PATIENT DISCHARGE DAYS  MEDICARE DAYS  MEDICARE ADVANTAGE  41 59 77 25 21 46 72 28 10 12 391  MEDICARE ADVANTAGE  26 0 0 0 0 0 0 0 0 15 0 0 41  MEDICARE ADVANTAGE  26 0 0 0 0 0 0 0 0 0 15 0 0 0 41  MEDICARE ADVANTAGE  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						······					1				
PATIENT DISCHARGE DAYS   MEDICARE	321 1711	TOTAL									4		0	0	
MEDICARE         41         59         77         25         21         46         72         28         10         12         391           MEDICARE ADVANTAGE         26         0         0         0         0         0         0         0         0         0         41           MEDICAID         0<	PATIENT DISCHARGE DAYS														
MEDICARE ADVANTAGE         26         0         0         0         0         0         15         0         41           MEDICAID         0			41	59	77	25	21	46	72	28	10	12			391
MEDICAID         0<															
MEDICAID MANAGED CARE         0         0         0         0         0         0         16         1         17           OTHER         0         0         4         0         0         0         0         0         0         4           SELF PAY         0         0         0         0         0         0         0         0         0         0         0         0         4           PATIENT ADMISSION DAYS           MEDICARE         53         74         39         44         55         31         53         9         23         28         1         13         0         0         459           MEDICARE         53         74         39         44         55         31         53         9         23         28         28         409           MEDICARE         53         74         39         44         55         31         53         9         23         28         409         409           MEDICARIO         0         0         0         0         0         0         16         18         409         409         409         409         409 <t< td=""><td></td><td></td><td></td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td></td><td>0</td><td></td><td></td><td>0</td></t<>				0	0	0	0	0	0	0		0			0
OTHER         0         0         4         0         0         0         0         0         0         4           SELF PAY         0         453         0         0         0         453         0         0         0         453         0         0         0         453         0         0         0         453         0         0         0         0         453         0 <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>0</td> <td></td> <td>0</td> <td></td> <td></td> <td>16</td> <td>1</td> <td></td> <td></td> <td></td>					0	0		0			16	1			
SELF PAY         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         453           PATIENT ADMISSION DAYS           MEDICARE         53         74         39         44         55         31         53         9         23         28         409         409           MEDICARE         53         74         39         44         55         31         53         9         23         28         409           MEDICARE         53         74         39         44         55         31         53         9         23         28         409           MEDICARE         6         0         0         0         0         0         0         16         18         409           MEDICARD         0         0         0         0         0         0         0         16         18         34         34         34         34         34         34         34         34         34         34         34         34         34         34         34         34         34         35			0	0	0	4		0		0		0			
PATIENT ADMISSION DAYS   MEDICARE   53   74   39   44   55   31   53   9   23   28   409	SELF PAY	•••••	0	0	0	0	0	0	0	0	0	0			0
MEDICARE         53         74         39         44         55         31         53         9         23         28         409           MEDICAID         0         0         0         0         0         0         0         0         16         18         34           OTHER         0         0         0         4         0         0         0         2         0         0         0         6           SELF PAY         0		TOTAL	67	59	77	29	21	46	72	28	41	13	0	0	453
MEDICARE         53         74         39         44         55         31         53         9         23         28         409           MEDICAID         0         0         0         0         0         0         0         0         16         18         34           OTHER         0         0         0         4         0         0         0         2         0         0         0         6           SELF PAY         0	PATIENT ADMISSION DAYS														
MEDICAID         0         0         0         0         0         0         0         16         18         34           OTHER         0         0         0         4         0         0         0         2         0         0         0         6           SELF PAY         0         0         0         0         0         0         0         0         0         0         0         0           MEDICAID         0         0         0         0         0         0         0         0         0         0         0         0         6           SELF PAY         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         449           AVG DAILY CENSUS         171         23.9         130         1.55         1.83         1.00         1.71         0.39         1.26         1.53         0.00         0         1.64           SWING SD REVENUE         \$21.592         \$3.04         \$15.20         \$12.629         \$21.592         \$4.481         \$16.296         \$18.740         <			53	74	39	44	55	31	53	9	23	28			409
OTHER         0         0         0         4         0         0         2         0         0         0         6           SELF PAY         0         40         0         0         40         0         0         449         0         449         55         31         53         11         39         46         0         0         0         449           SWING SDAYS         171         2,592         31,83         19,555         22,407         12,629         21,592         4,481         16,296         18,740         \$183,330           SWING \$ DAYS         53         74         39         48         55         31         53         11         39         46         18,740         \$183,330															
SELF PAY         0         449           AVG DAILY CENSUS         1.71         2.39         1.30         1.55         1.83         1.00         1.71         0.39         1.26         1.53         0.00         0.00         1.64           SWING BED REVENUE         \$ 21,592         \$ 30,148         \$ 15,889         \$ 19,555         \$ 22,407         \$ 12,629         \$ 21,592         \$ 4,481         \$ 16,296         \$ 18,740         \$ 183,330           SWING \$ DAYS         53         74         39         48         55         31         53         11         39         46         18,740         \$ 183,330															
TOTAL         53         74         39         48         55         31         53         11         39         46         0         0         449           AVG DAILY CENSUS         1.71         2.39         1.30         1.55         1.83         1.00         1.71         0.39         1.26         1.53         0.00         0.00         1.64           SWING BED REVENUE         \$ 21,592         \$ 30,148         \$ 15,889         \$ 19,555         \$ 22,407         \$ 12,629         \$ 21,592         \$ 4,481         \$ 16,296         \$ 18,740         \$ 183,330           SWING \$ DAYS         53         74         39         48         55         31         53         11         39         46         49															0
AVG DAILY CENSUS         1.71         2.39         1.30         1.55         1.83         1.00         1.71         0.39         1.26         1.53         0.00         0.00         1.64           SWING BED REVENUE         \$ 21,592         \$ 30,148         \$ 15,889         \$ 19,555         \$ 22,407         \$ 12,629         \$ 21,592         \$ 4,481         \$ 16,296         \$ 18,740         \$ 183,330           SWING \$ DAYS         53         74         39         48         55         31         53         11         39         46         449		TOTAL				-							0	0	
SWING BED REVENUE         \$ 21,592         \$ 30,148         \$ 15,889         \$ 19,555         \$ 22,407         \$ 12,629         \$ 21,592         \$ 4,481         \$ 16,296         \$ 18,740         \$ 183,330           SWING \$ DAYS         53         74         39         48         55         31         53         11         39         46         449	AVG DAILY CENSUS														
SWING \$ DAYS 53 74 39 48 55 31 53 11 39 46 449	SWING BED REVENUE	\$						12,629 \$			16,296 \$				\$183,330
	SWING \$ DAYS														449
	DEATHS														4

FISCAL TEAR 2022-2023		JULY	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	YTD
OBSERVATION													***************************************	
ADMISSIONS		6	1	5	9	7	9	1	2	1	3			44
DISCHARGES		6	1	5	8	8	9	1	2	0	3			43
HOURS		158	41	102	269	190	308	0	62	47	72			1249
REVENUE	\$	21,495 \$	5,323 \$	14,391 \$	36,040 \$	25,749 \$	41,126 \$	- \$	13,340 \$	6,035 \$	9,086		\$	172,584
AVG LENGTH OF STAY (hours)		26.3	41.0	20.4	29.9	27.1	34.2	0.0	31.0	47.0	24.0	#DIV/0!	#DIV/0!	28.4
DEATHS		0	0							0				0
HOSPITAL RESPITE														
ADMISSIONS		2	0	0	0	2	0	0	0	2	1			7
DISCHARGES		2	0	0	0	2	0	0	0	1	2			7
PATIENT ADMISSION DAYS		8	0	0	0	15	0	0	0	9	3			35
DEATHS		1	0	0	0	0	0	0	0	0	0			1
SWING (Non-Skilled)														•••••
ADMISSIONS		0	0	0	0	0	0	1	2	1	0			
DISCHARGES		0		0	0	1	0	1	<u>2</u>	0	0			3
								<u> </u>			-			
Dschgs -MEDICAID		0	0	0	0	0	0	0	0	0	0			0
SELF PAY		0	0	0	0	1	0	0	11	0	0			2
	TOTAL	0	0	0	0	1	0	0	1	0	0	0	0	2
PATIENT DISCHARGE DAYS														
MEDICAID		0	0	0	0	0	0	0	0	0	0			0
SELF PAY		0	0	0	0	9	0	0	11	0	0			20
	TOTAL	0	0	0	0	9	0	0	11	0	0	0	0	20
PATIENT ADMISSION DAYS														
MEDICAID		62	62	60	62	60	62	62	83	93	63			669
SELF PAY		31	31	33	62	78	62	68	52	60	76			553
PATIENT ADMISSION DAYS		93	93	93	124	138	124	130	135	153	139	0	0	1222
AVG DAILY CENSUS		3.0	3.0	3.1	4.0	4.6	4.0	4.2	4.8	4.9	4.6	0.0	0.0	4.5
SWING BED REVENUE	\$	35,083 \$	35,083 \$	35,083 \$	46,778 \$	52,059 \$	46,778 \$	49,041 \$	59,511 \$	68,018 \$	61,274		\$	488,708
SWING \$ DAYS		93	93	93	124	138	124	130	135	153	139	0	0	1222
DEATHS		0	0	0	0	0	0	0	1	0	0			1
SUMMARY STATS														
TOTAL/AVERAGE % OCCUPANCY		25.5%	26.6%	21.1%	29.6%	37.0%	26.0%	32.9%	27.0%	31.3%	31.1%	0.0%	0.0%	33.2%
TOTAL OUTPATIENTS (Admits) w/ ER		558	610	558	597	636	580	556	480	513	483			5571
TOTAL ER (Encounters)		108	101	89	110	98	92	86	64	73	83			904
INPATIENT		121	81	48	130	64	73	185	50	40	78			870
OUTPATIENT		1172	1623	1501	1718	1579	1547	1504	1388	1386	1327			14745
OUTATIENT	TOTAL	1293	1704	1549	1848	1643	1620	1689	1438	1426	1405	0	0	15615
VDAY/ULTDACOUND TESTS	IOIAL	1273	1704	1347	1040	1043	1020	1007	1430	1420	1403	<u> </u>		13013
XRAY/ULTRASOUND TESTS														
INPATIENT		12	3	1	2	3	6	16	2	3	4			52
OUTPATIENT		84	113	104	116	122	105	81	73	103	58			959
	TOTAL	96	116	105	118	125	111	97	75	106	62	0	0	1011
CT SCANS		37	32	38	41	42	41	37	22	29	33			352
MRI SCANS		1	1	6	6	8	6	2	8	2	1			41
EKG TESTS		26	34	40	53	45	44	33	24	31	34			364
TREADMILL PROCEDURES		0	0	0	0	0	0	0	0	0	0			0
RESPIRATORY THERAPY														
INPATIENT		6	4	1	5	11	9	4	0	13	0			53
OUTPATIENT		1	1	2	1	4	8	1	6	2	1			27
	TOTAL	7	5	3	6	15	17	5	6	15	1	0	0	80

113CAL TEAR 2022-2023		JULY	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	YTD
PROVIDER VISITS														
HEPPNER CLINIC		167	313	327	295	324	344	303	293	326	287			2979
IRRIGON CLINIC		223	282	254	312	337	359	437	390	474	448			3516
BOARDMAN IMMEDIATE CARE		0	0	0	108	219	149	145	144	121	103			989
IONE CLINIC		63	65	68	70	87	105	105	85	92	101			841
ALL PROVIDER ENCOUNTERS AT HOSPITAL**		157	100	92	115	153	141	128	91	92	125			1194
	TOTAL	610	760	741	900	1120	1098	1118	1003	1105	1064	0	0	9519
REVENUE OF HOSPITAL ENCOUNTERS	\$	80,158 \$	64,134 \$	65,670 \$	80,823 \$	75,724 \$	73,769 \$	59,095 \$	55,241 \$	53,033 \$	71,140			\$678,787
AMBULANCE														
HEPPNER AMBULANCE TRANSPORTS		26	28	22	25	32	27	21	24	18	21			244
BOARDMAN AMBULANCE TRANSPORTS		27	26	23	27	32	29	37	24	18	31			274
IRRIGON AMBULANCE TRANSPORTS		22	28	17	27	35	48	30	24	17	28			276
IONE AMBULANCE TRANSPORTS		0	0	0	0	0	0	0	0	0	0			0
	TOTAL	75	82	62	79	99	104	88	72	53	80	0	0	794
HEPPNER AMB REVENUE	\$	46,160 \$	47,261 \$	34,739 \$	44,210 \$	60,715 \$	60,443 \$	37,936 \$	53,508 \$	31,118 \$	46,284			\$462,373
BOARDMAN AMB REVENUE	\$	62,644 \$	60,143 \$	52,612 \$	62,414 \$	74,999 \$	68,640 \$	63,377 \$	55,662 \$	40,847 \$	69,150			\$610,488
IRRIGON AMB REVENUE	\$	39,811 \$	56,418 \$	35,712 \$	56,808 \$	72,773 \$	100,264 \$	62,209 \$	50,804 \$	32,323 \$	56,304			\$563,426
IONE AMB REVENUE	\$	- \$	- \$	- \$	- \$	- \$	- \$	- \$	- \$	- \$	-			\$0
	TOTAL \$	148,615 \$	163,822 \$	123,063 \$	163,432 \$	208,487 \$	229,347 \$	163,522 \$	159,974 \$	104,288 \$	171,738 \$	- \$	-	\$1,636,287
HOME HEALTH VISITS														
SKILLED NURSING VISITS		55	59	62	49	38	45	43	43	52	52			498
AIDE VISITS		15	12	23	25	0	2	8	11	23	22			141
MSW VISITS		0	0	0	0	0	0	0	0	0	0			0
OCCUPATIONAL THERAPY		11	7	10	8	11	4	13	11	8	6			89
PHYSICAL THERAPY		26	26	34	34	24	18	34	34	34	28			292
SPEECH THERAPY		0	0	0	0	1	0	6	6	4	2			19
IN HOME CARE VISITS-PRIVATE PAY		36	4	0	0	0	0	0	0	0	0			40
	TOTAL	143	108	129	116	74	69	104	105	121	110	0	0	1079
HOSPICE														
ADMITS		4	2	3	4	2	3	2	1	2	2			25
DISCHARGE		0	0	0	1	1	0	0	0	0	0			2
DEATHS		6	2	3	2	0	2	1	2	1	3			22
TOTAL DAYS		182	78	120	106	133	160	194	186	195	155			1509
PHARMACY														
DRUG DOSES		3305	5848	8119	8471	2824	3226	3781	2512	2450	2669			43,205
DRUG REVENUE	\$	145,027 \$	116,579 \$	121,372 \$	118,428 \$	148.967 \$	141,391 \$	122,714 \$	58,311 \$	132,567 \$	77,140			\$1,182,496



# PROPOSED BUDGET OVERVIEW For FY 2023-2024

May 17, 2023

The accompanying budget is an estimate based on available data and strategic plans as of this date. Preparation of this budget is based on information provided by all departments, current and historical analysis, as well as new projections and projects. The beginning of FY 2023-2024 is planned to see the completion of the board-approved plan to staff ambulance services 24/7 in Boardman, Irrigon, and Heppner, with the final addition of 6 full-time EMS staff to be located in Heppner. This budget also reflects the completion of the building renovation to house Boardman Immediate Care and the purchase of real estate for offering adult care home services in Boardman.

This budget is presented in the cash based format consistent with prior years and current state reporting requirements. In the budget documents attached, total resources and expenditures are identified in summary and also by department. There is a projected net increase to cash of \$246,223. Also included is a planned capital purchases list and debt service summary.

Budgeted gross patient revenues for FY 2023-24 are up 8% or \$1.4 million over FY 2022-2023 budgeted volumes. Total budgeted operating expenses for FY 2023-24 are up nearly 12% over current annual budgeted totals, including salaries and benefits. Both revenue and expense increases are largely attributable to the opening of the Boardman Immediate Care.

Budgeted grant amounts increased as planned capital projects are reliant on these revenue streams to proceed in FY 2023-2024. Two new loans with a combined total of \$755,000 are planned for the Boardman Immediate Care renovations and the adult care home property.

The forecasted property tax revenue of \$3,578,486 is a 16% increase over the prior year due to increased property values in residential, commercial, and industrial development.

Revenue deductions are slated to decrease in the next fiscal year as cost based reimbursement increases with rising costs and other special coordinated care programs offset the total contractual write-offs and insurance adjustments.



# PROPOSED BUDGET Fiscal Year 2023-2024

#### Morrow County Health District FY 2023- 2024 Budget Resources

Historical Data 2020-2021	Historical Data 2021-2022	Adopted FY 2022-23	Resource Description	Proposed FY 2023-24	Adopted FY 2023-24
9,774,706	9,301,381	11,678,067	Hospital	11,506,828	
1,157,239	1,088,831	1,217,749	Home Health & Hospice	1,197,309	
497,203	624,170	654,401	Boardman Ambulance	852,373	
389,832	446,390	449,615	Irrigon Ambulance	754,284	
1,684	0	3,676	Ione Ambulance	0	
1,218,913	870,199	1,734,724	Heppner Clinic	1,476,198	
1,365,333	1,352,021	2,061,756	Irrigon Clinic	2,316,566	
			Boardman Immediate Care	1,026,878	
165,962	291,102	278,624	Ione Clinic	442,250	
4,311,634	815,889	467,724	Other Revenue	272,271	
438,344	997,814	1,051,000	<b>Donations &amp; Grants</b>	1,541,487	
67,883	35,425	45,000	Interest Income	125,000	
199,788	348,906	311,900	Community Service Fees	302,900	
0	0	0	Electronic Health Record Reimbursements	0	
297,066	197,257	260,000	340B Retail Pharmacy Net Revenue	210,000	
90,000	867,500	0	Operating, Capital, Long & Short Term Loans	755,000	
19,975,587	17,236,885	20,214,236	Total Resources Except Taxes	22,779,344	0
2,333,380	2,568,197	3,078,680	Property Taxes including Local Option Levy	3,578,486	
		659,223	Amounts from Prior Year Cash Reserve	0	
\$22,308,967	\$19,805,082	\$23,952,139	Total Resources	\$26,357,830	\$0

#### Morrow County Health District FY 2023-2024 Budget Expenditures

Historical Data 2020-21	Historical Data 2021-22	Adopted FY 2022-23	Expenditure Description	Proposed FY 2023-24	Adopted FY 2023-24
10,745,692	11,630,433	12,534,198	Hospital	14,140,681	
1,081,333	1,141,800	1,409,940	Home Health & Hospice	1,455,198	
421,505	756,250	863,687	Boardman Ambulance	1,054,449	
361,609	358,224	863,769	Irrigon Ambulance	1,038,077	
22,772	22,515	20,385	Ione Ambulance & Lexington EMS	18,799	
2,024,852	1,381,374	2,425,943	Heppner Clinic	1,659,114	
1,592,779	1,309,196	2,010,041	Irrigon Clinic	1,842,412	
			<b>Boardman Immediate Care</b>	1,465,467	
210,412	220,090	258,069	Ione Community Clinic	314,369	
12,536	10,778	50,000	<b>Community Benefit Grants</b>	50,000	
1,327,190	712,222	1,275,420	Revenue Deductions & Bad Debt	375,338	
1,189,730	772,708	1,508,706	Capital Purchases	2,509,961	
47,230	0	0	<b>Capital Lease Principal Reduction</b>	0	
2,150,042	1,140,900	316,495	Long & Short Term Debt Principal Reduction	187,742	
\$21,187,682	\$19,456,490	\$23,536,653	<b>Total Expenditures</b>	\$26,111,607	\$0
\$1,121,285	\$348,592	\$415,486	Net Increase/(Decrease) in Cash	\$246,223	\$0

#### MORROW COUNTY HEALTH DISTRICT REVENUE DETAIL BY DEPARTMENT FISCAL YEAR 2023-2024

#### FY 2023-24 Proposed

#### FY 2023-24 Adopted

	<b>Inpatient</b>	<b>Outpatient</b>	<b>TOTAL</b>	<b>Inpatient</b>	<b>Outpatient</b>	<b>TOTAL</b>
NURSING (1)	1,184,826	322,424	1,507,250			0
EMERGENCY/PROF FEES	114,785	1,717,173	1,831,958			0
AMBULANCE	0	770,977	770,977			0
CENTRAL SUPPLY	21,957	48,816	70,773			0
LABORATORY	108,892	2,918,308	3,027,200			0
EKG/TREADMILL	3,052	98,556	101,608			0
RADIOLOGY-XRAY	45,935	947,736	993,671			0
CT SCAN	41,976	993,838	1,035,814			0
PHARMACY	339,585	1,286,445	1,626,030			0
PROCEDURE	0	0	0			0
RESPIRATORY THERAPY	208,976	160,171	369,147			0
THERAPIES	157,190	15,210	172,400			0
HOSPITAL TOTAL	2,227,174	9,279,654	11,506,828	0	0	0
HOME HEALTH		630,377	630,377			0
HOSPICE		566,932	566,932			0
BRDMAN AMBULANCE		852,373	852,373			0
IRRIGON AMBULANCE		754,284	754,284			0
IONE AMBULANCE		0	0			0
HEPPNER CLINIC		1,476,198	1,476,198			0
IRRIGON CLINIC		2,316,566	2,316,566			0
BOARDMAN IMM CARE		1,026,878	1,026,878			0
IONE CLINIC		442,250	442,250			0
OTHER DEPTS TOTAL		8,065,858	8,065,858		0	0
GRAND TOTAL	\$2,227,174	\$17,345,512	\$19,572,686	<u>\$0</u>	\$0	\$0
NURSING (1)						
ACUTE, ICU, OBSERVATION	355,396	322,424	677,820			0
SWING BED	212,282	0	212,282			0
SWING BED NF	617,148	0	617,148			0
TOTAL	1,184,826	322,424	1,507,250	0	0	0

#### MORROW COUNTY HEALTH DISTRICT EXPENDITURE DETAIL BY DEPARTMENT FISCAL YEAR 2023-2024

	<u>FY 2</u>	023-24 PROI	POSED	FY 2	023-24 ADOP	ΓED
	<u>S &amp; B</u>	<b>OTHER</b>	<b>TOTAL</b>	<u>S &amp; B</u>	<b>OTHER</b>	<b>TOTAL</b>
NURSING (1)	3,045,679	236,818	3,282,497			0
EMERGENCY/PROF SERVICES	1,327,718	249,585	1,577,303			0
AMBULANCE	939,909	84,964	1,024,873			0
CENTRAL SUPPLY	117,266	63,105	180,371			0
LABORATORY	421,775	520,779	942,554			0
EKG/TREADMILL	0	9,185	9,185			0
RADIOLOGY-XRAY	449,172	156,263	605,435			0
CT SCAN	28,650	122,879	151,529			0
PHARMACY	0	682,436	682,436			0
PROCEDURE	0	0	0			0
RESPIRATORY THERAPY	5,405	7,700	13,105			0
THERAPIES	0	32,500	32,500			0
DIETARY	266,450	147,694	414,144			0
LAUNDRY	28,818	11,230	40,048			0
HOUSEKEEPING	200,951	26,792	227,743			0
PLANT	281,034	242,301	523,334			0
BUSINESS OFFICE	663,045	106,730	769,775			0
MEDICAL RECORDS	124,057	7,335	131,392			0
ADMINISTRATION (2)						0
. ,	2,112,060	1,420,396	3,532,456			
HOSPITAL TOTAL	10,011,987	4,128,693	14,140,681	0	0	0
HOME HEALTH/HOSPICE (3)	1,170,373	284,825	1,455,198			0
BOARDMAN AMBULANCE	948,201	106,248	1,054,449			0
IRRIGON AMBULANCE	956,853	81,224	1,038,077			0
IONE AMBULANCE	2,690	12,768	15,458			0
LEXINGTON EMS	941	2,400	3,341			0
HEPPNER CLINIC	1,453,226	205,888	1,659,114			0
IRRIGON CLINIC	1,580,012	262,400	1,842,412			0
BOARDMAN IMM CARE	1,290,107	175,360	1,465,467			0
IONE CLINIC	264,289	50,081	314,369			0
OTHER DEPTS TOTAL	7,666,691	1,181,194	8,847,885	0	0	0
GRAND TOTAL	\$17,678,679	\$5,309,887	\$22,988,566	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
ACUTE, ICU, OBSERVATION SWING BED	3,045,679 0	197,564 5,792	3,243,243 5,792			0
SWING BED NF	0					
	3,045,679	33,462 236,818	33,462	0	0	0
NURSING (1)	3,043,679	230,818	3,282,497	U	U	Ü
INFO SYSTEMS	175,570	645,000	820,570			0
ACCOUNTING	357,268	80,150	437,418			0
ADMINISTRATION	1,579,222	695,246	2,274,468			0
ADMINISTRATION (2)	2,112,060	1,420,396	3,532,456	0	0	0
HOME HEALTH	559,602	166,796	726,398			0
HOSPICE	610,771	118,028	728,800			0
HOME HEALTH/HOSPICE (3)		284,825	1,455,198	0	0	0
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#### Morrow County Health District Detail of Capital Purchases for July 1, 2023 - June 30, 2024

CAPITAL PURCHASES	COST	METHOD OF PAYMENT
Ultrasound Probe Sterilization Unit	\$ 9,350	Cash on Hand
VoIP Phone System	\$ 68,358	Cash on Hand
Zoll Defibrillator R Series Plus for Acute Care	\$ 19,514	Cash on Hand
Boardman Immediate Care Building Renovation	\$ 760,000	Loan for 330K/Grant for 430K
Boardman Immediate Care Building Furnishings	\$ 100,000	Loan for 100K
Boardman Immediate Care Building Achitect Fees-Partial	\$ 25,000	Cash on Hand
Carpet Install Completion for Hospital	\$ 10,000	Cash on Hand
Ambulance	\$ 336,252	250K Grant/Cash on Hand
Generator for Hospital	\$ 135,000	Federal Grant if awarded
Generator Site Prep at Hospital	\$ 90,000	Federal Grant if awarded
Adult Care Home & Land	\$ 550,000	Loan for 325K/Grant for 225K
Adult Care Home Van	\$ 40,000	Grant
Adult Care Home Furnishings	\$ 31,765	Grant
SBHC Mobile Health Unit	\$ 334,722	State Grant if awarded
TOTAL CAPITAL PURCHASES FOR BUDGET	\$2,509,961	

	\$2,509,961	
TOTAL AMOUNT TO BE FINANCED BY LEASE	-	
TOTAL AMOUNT TO BE PAID BY GRANT/DONATED FU	INDS 1,536,487	Current Year Grants/Donations
TOTAL AMOUNT TO BE PAID BY GRANT/DONATED FU	INDS -	Prior Year Grants/Donations
TOTAL AMOUNT TO BE PAID WITH CASH ON HAN	ND 218,474	
TOTAL AMOUNT TO BE FINANCED BY LOANS	755,000	

### Morrow County Health District Detail of Long/Short Term Loans & Leases for July 1, 2023 - June 30, 2024

LONG & SHORT TERM DEBT SUMMARY	PRINCIPAL PAYMENTS	INTEREST PAYMENTS	MATURITY DATE
BEO USDA REFINANCE LOAN	\$27,934	\$31,009	2042
BEO LOAN - HOSPITAL PT ROOMS REMODEL	\$818	\$5	2023
BEO LOAN - BOARDMAN BUILDING	\$18,008	\$3,221	2028
MORROW CO LOAN-BOARDMAN BUILDING	\$10,116	\$659	2028
IRRIGON CLINIC REMODEL LOAN	\$47,130	\$11,974	2038
ULTRASOUND & DRUG DISPENSING UNIT LOAN	\$6,718	\$25	2023
BEO LOAN - HOSPITAL BOILERS	\$28,682	\$1,267	2024
BEO LOAN - BOARDMAN AMBULANCE	\$31,077	\$1,711	2025
MORROW CO EQUITY FUND LOAN - CHURCH	\$6,488	\$786	2031
GEODC LOAN - HOUSE	\$8,206	\$2,474	2031
NEW LOAN FOR BOARDMAN IMMEDIATE CARE REMODEL	\$930	\$2,150	2044
NEW LOAN FOR ADULT CARE HOME & LAND	\$1,635	\$2,555	2054
TOTALS	\$187,742	\$57,836	
CAPITAL LEASES SUMMARY	PAYMENTS		MATURITY DATE
NONE			
	\$0		



# **Strategic Plan**

2023 - 2025



#### **Mission**

Bring essential health services to our rural communities that meet the unique needs of the people we serve.

#### **Vision**

Be the first choice for quality, compassionate care, and lead the way in promoting wellness and improving health in our communities.

#### **Values**

**Integrity** encompassing honesty and consistently adhering to the principles of professionalism and accountability with our patients, fellow employees, and community partners; integrity is at the heart of everything we do

**Compassion** being motivated with a desire to assist patients and staff with empathy and kindness and committed to going the extra mile to ensure patients and staff feel comfortable and welcomed

Quality creating standards of performance that surpass ordinary expectations; we want to make this the place where patients want to come, our providers want to practice, and people want to work

**Respect** recognizing and valuing the dignity and uniqueness of everyone; respect creates a work environment based on teamwork, encouragement, trust, concern, honesty, and responsive communication among all employees and our patients

**Financial Responsibility** being good stewards of public funds; always considering whether expenditures are in the best interests of patients and the community; ensuring financial sustainability for the future

#### **OVERVIEW**

Morrow County Health District (MCHD) is a non-profit, special district formed in 1995 to meet the healthcare needs of Morrow County residents.



#### **Pioneer Memorial Hospital & Nursing Facility**

Opened in 1950, PMH is a 21-bed critical access hospital located in Heppner, Oregon. PMH has an emergency department, inpatient and acute care, imaging services, laboratory, therapies, and a swing bed program that provides skilled-nursing for both short-term and long-term care needs. PMH's critical access designation allows MCHD to receive enhanced funding to support the provision of other healthcare services.



#### **Boardman Immediate Care**

Located in Boardman Oregon, BIC provides immediate care and occupational health services as a mobile extension of Irrigon Medical Clinic.



#### **Ione Community Clinic**

Both a school-based health center and rural health clinic, the Ione Community Clinic serves the needs of Ione and the surrounding area. ICC operates as a partnership between Morrow County Health District, Morrow County Public Health, Ione School District, and Community Counseling Solutions.



#### **Irrigon Medical Clinic**

Located in Irrigon, Oregon, IMC is a rural health clinic offering primary care, same day appointments, and occupational health services.



#### **Pioneer Memorial Clinic**

PMC is a rural health clinic offering primary care, same day appointments, and occupational health services in Heppner, Oregon.



#### Home Health & Hospice

MCHD provides home care and hospice services throughout Morrow and Gilliam counties.



#### **Ambulance Service**

MCHD provides ambulance service to all of Morrow County with ambulances dispatching from Boardman, Heppner, Ione, and Irrigon. Quick response teams dispatch from Lexington and Ione.



#### **Community Care**

To provide the best care, MCHD actively partners with other local healthcare entities through the Morrow County Community Health Improvement Partnership and through more formal arrangements, such as contracting medical provider time to Morrow County Public Health.

## STRATEGIC PRIORITIES

#### **Adult Care Home**

#### **OBJECTIVE**

Open a 5-bed adult care home in Boardman, Oregon for seniors and people with disabilities.



#### **BACKGROUND**

There are currently no assisted living options for seniors in Boardman, Oregon. With the current population in Boardman and the proximity of assisted living resources in the area, it is unlikely that a full assisted living facility would be financially feasible. An adult care home can provide the same level of care as an assisted living facility on a smaller scale in a more home-like environment. Adult care homes are licensed through the Oregon Department of Human Services.

#### **OUTCOMES**

- Increase access to assisted living options for seniors in Boardman and surrounding area
- Provide high-quality care to seniors and people with disabilities to support safety and independence
- Foster a caring, home-like environment

# **Irrigon Ambulance Hall**

#### **OBJECTIVE**

Construct a new ambulance hall in Irrigon, Oregon.

# S. P. MOREONCOURT & P.

#### **BACKGROUND**

MCHD currently has \$363,378 set aside for a new ambulance hall. MCHD's ambulance service in Irrigon is co-located with Irrigon Rural Fire Protection District. MCHD and IRFPD are exploring options for the ambulance service and fire department to remain co-located in a new building on the existing lot. This objective is expected to continue into the next strategic planning period.

#### **OUTCOMES**

- Partner with Irrigon Rural Fire Protection District on plans for a new building
- Explore funding options

# **Occupational Medicine Services**

#### **OBJECTIVE**

Expand the array of occupational medicine services available at all outpatient District locations.

#### **BACKGROUND**

MCHD currently provides basic occupational health services at all outpatient locations. With the addition of Boardman Immediate Care and an occupational health registered nurse, MCHD will be able to expand the availability of occupational medicine services to meet the needs of employers across Morrow County.

#### **OUTCOMES**

Increase availability of occupational medicine services for businesses in Morrow County



# **Boardman Immediate Care Expansion**

#### **OBJECTIVE**

Remodel MCHD's building in Boardman, Oregon to house Boardman Immediate Care. The expansion will include four exam rooms with offices for providers and administrative staff.

#### **BACKGROUND**

In October of 2022, MCHD began providing immediate care and occupational medicine services in Boardman from a mobile clinic. This mobile clinic operates as a satellite location of Irrigon Medical Clinic. This model allowed MCHD to quickly begin providing services that were discontinued by another provider in the area, however, the mobile unit is not large enough to meet the needs of the community long-term.

#### **OUTCOMES**

- ❖ Develop space for additional medical providers in Boardman
- Increase availability of occupational medicine services for local businesses
- Complete the certification for Boardman Immediate Care to become a hospital-based Rural Health Clinic

#### **Service Excellence**

#### **OBJECTIVE**

Become the provider and employer of choice by intentionally focusing on improving patient satisfaction and employee engagement scores.

#### **BACKGROUND**

MCHD initiated a 3-year service excellence initiative in 2022 with the expectation that improvements will become hard-wired into the organizational culture.

#### **OUTCOMES**

- Improved patient satisfaction scores
- Improved employee recruitment, engagement, and retention

# **CPR & First Aid Training**

#### **OBJECTIVE**

Offer regular CPR and First Aid training to the community in partnership with other local entities.

#### **BACKGROUND**

CPR saves lives, but skills can fade over time, so it is important for the community to have ready access to CPR training. MCHD is increasing the number of staff that are able to teach CPR and First Aid in an effort to make this training more widely available to businesses, schools, families, and others.

#### **OUTCOMES**

- Increase local knowledge of CPR and First Aid
- Increase access to low-cost and free CPR and First Aid training



# **Financial Sustainability**

#### **OBJECTIVE**

Keep financial sustainability at the forefront for leadership and the board of directors throughout the strategic plan period. The plan includes significant growth, which will better provide for the healthcare needs of Morrow County, but which must always be considered through the lens of financial responsibility.

#### **BACKGROUND**

MCHD has identified two key priorities to enhance financial sustainability throughout this plan period:

- Meet productivity benchmarks at outpatient locations.
- ❖ Ensure passage of the District's local option tax levy, which expires on June 30, 2024.

#### **OUTCOMES**

MCHD will continue to grow in a responsible and sustainable manner



# **Community Partnerships**

#### **OBJECTIVE**

Focus on enhancing partnerships with local entities through participation in local groups and initiatives such as the Morrow County Community Health Improvement Partnership.

#### **BACKGROUND**

Partnerships are essential to rural health services, expanding the resources, knowledge, expertise, and support available to address specific issues. Additionally, with limited resources, it is important to support existing services and avoid duplication where possible.

#### **OUTCOMES**

- ❖ Contribute to the 2024 Morrow County Community Health Needs Assessment
- Enhance collaboration with community partners
- Support healthcare partners to meet the needs of the community