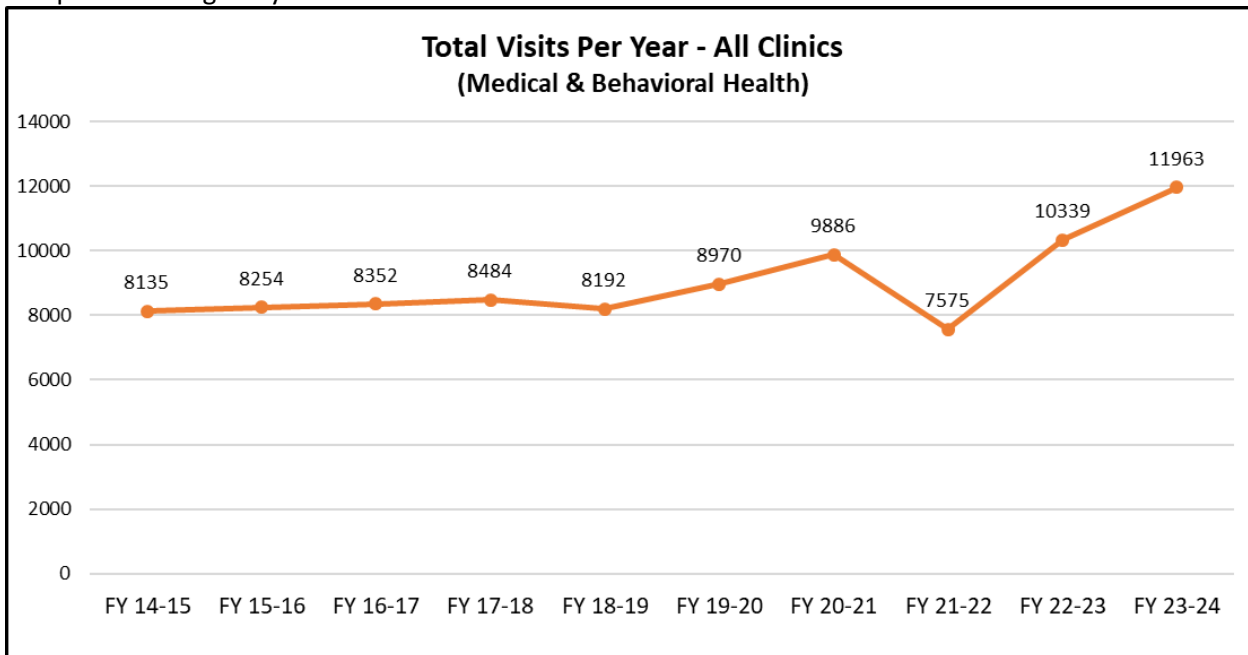




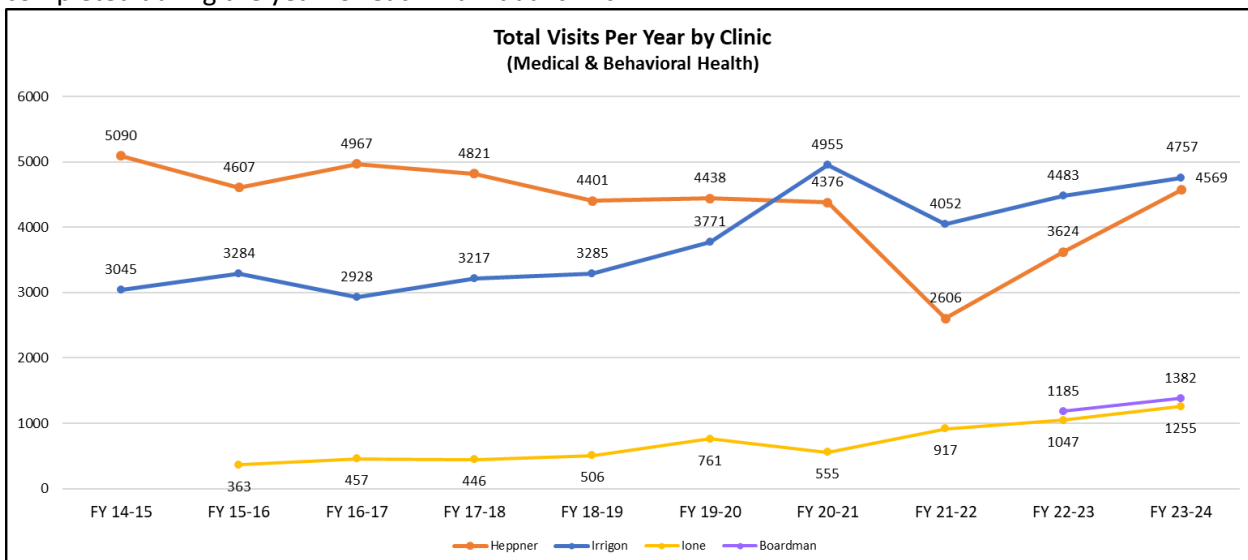
SUMMARY OF CLINIC PERFORMANCE

On March 25, 2025, MCHD shared data on social media highlighting annual clinic visits. The post sparked significant interest among community members, prompting us to provide additional data here to offer a more detailed breakdown and further highlight the improvements at each clinic.

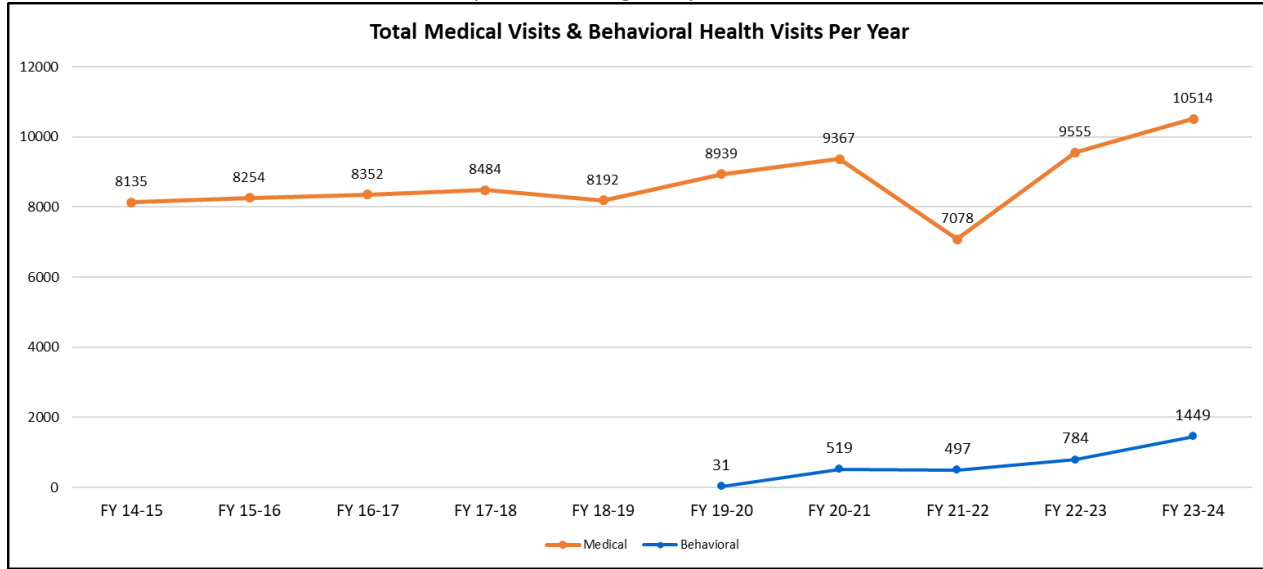
Total Visits Per Year – All Clinics shows the total number of medical provider and behavioral health consultant visits completed during the year as a combined total for all clinics.



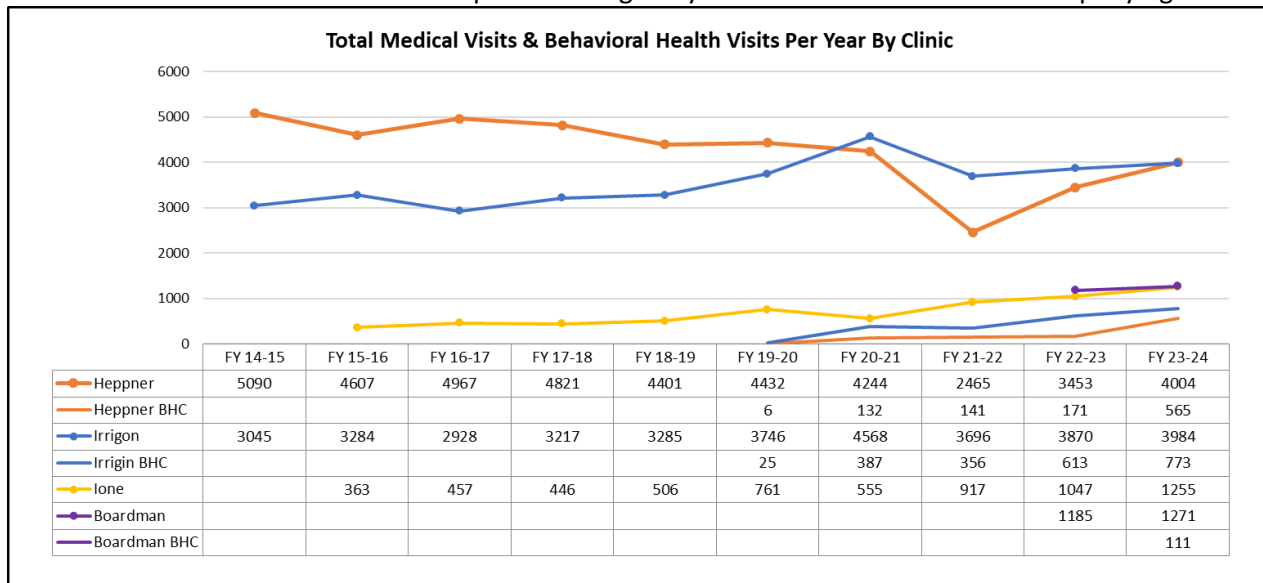
Total Visits Per Year by Clinic shows the total number of medical provider and behavioral health consultant visits completed during the year for each individual clinic.



Total Medical Visits & Behavioral Health Visits Per Year shows separately the total number of medical provider and behavioral health consultant visits completed during the year as a combined total for all clinics.

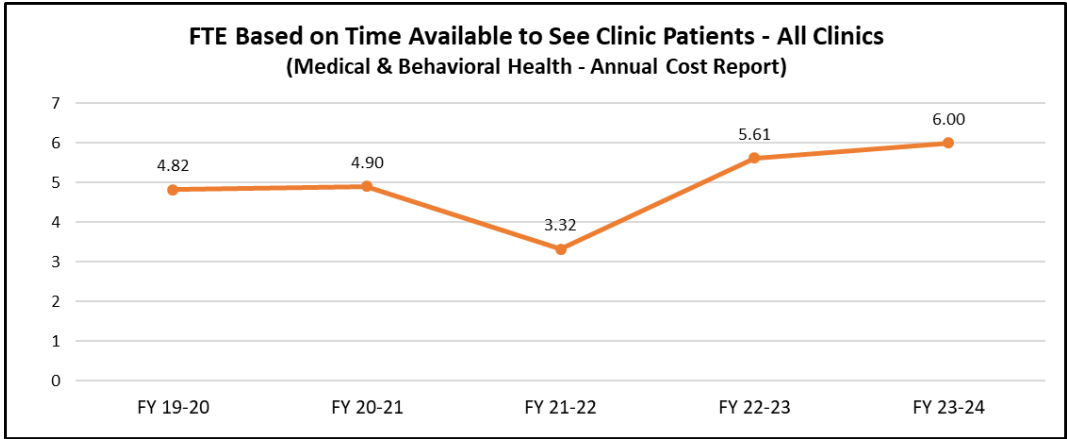


Total Medical Visits & Behavioral Visits Per Year By Clinic shows separately the total number of medical provider and behavioral health consultant visits completed during the year at each clinic with an accompanying data table.

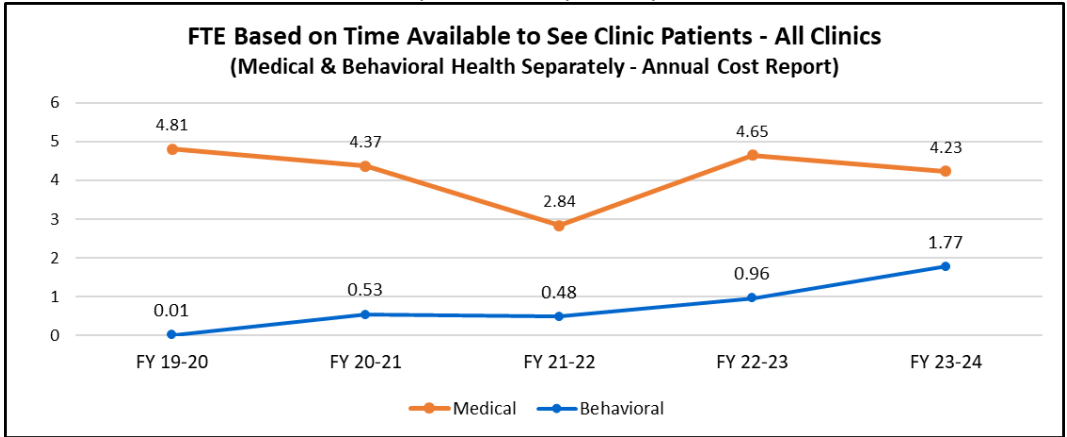


The full-time equivalent graphs shown below are included because available provider time is a useful measure of patient access. These graphs exclude time that providers were assigned to the emergency department, which is important because in 2022, MCHD changed from a model in which clinic providers staffed the emergency department to a model in which the emergency department is independently staffed by employed emergency department providers.

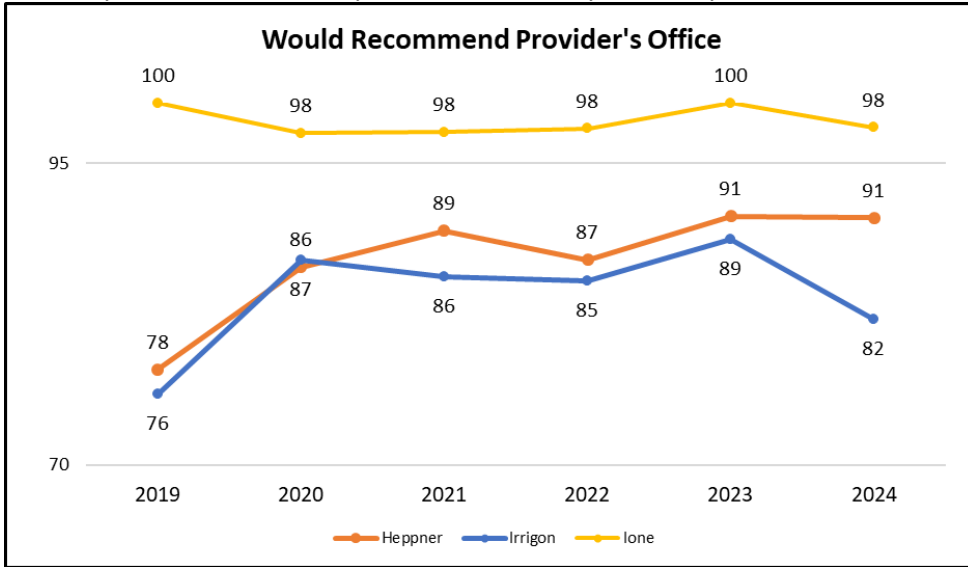
FTE Based on Time Available to See Clinic Patients – All Clinics shows the total full-time equivalent (FTE) of provider time available to see patients across all clinics for the year as reported on the District’s annual cost report - this includes medical and behavioral health providers.



FTE Based on Time Available to See Clinic Patients – All Clinics shows the total full-time equivalent (FTE) of provider time available to see patients across all clinics for the year as reported on the District’s annual cost report - this breaks out medical and behavioral health providers separately.



This data is collected from the NRC-administered patient satisfaction survey. The scores shown are for the question, "Would you recommend this provider's office to your family and friends?"



This data is collected from the NRC-administered patient satisfaction survey. The scores shown are for the question, "Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate this provider?" A score of 95 is essentially equivalent to an average score of 9.5 on the survey.

