

# MORROW COUNTY HEALTH DISTRICT STRATEGIC PLANNING WORK SESSION MINUTES Monday, March 6, 2023

**Attendees:** Aaron Palmquist, Carri Grieb, Diane Kilkenny, John Murray

**Public Attendees:** Emily Roberts, Patti Allstott, Nicole Mahoney, J.R. Lieuallen, Janis Beardsley, Sam Van Laer

**Zoom Attendees:** "Morrow County Res"

**Recorder:** Sam Van Laer

**Topic:** Strategic Planning Work Session

- Reviewed agenda and packet contents which includes the following documents: Projects & Initiatives, Urgent & Important Matrix, 10-Year Service Stats, and Organizational Chart.
- The plan only includes what may be reasonably accomplished or started over the next two years.

**Topic:** True North Statement, Vision, Values, Service Excellence Goal

- Change "True North Statement" to "Mission." Both are describing the same statement, but "mission" is more commonly used and understood.
- Describe our values and what they mean in the final Strategic Plan rather than adding additional values to the list that have similar meanings to what is already included.
- Exec Team will make edits to the True North/Mission Statement and bring a draft of changes for Board review.
- Need to remember that we serve more than just Morrow County so will need to reflect this in mission, vision, values.

**Topic:** Adult Care Home

- Possible grant available for startup costs that the District is considering applying for.
- Will be looking for housing opportunities in Boardman, OR, for this facility.
- Board supports adding this project to the Strategic Plan.

**Topic:** Boardman Immediate Care (BIC)

- Project to remodel the prospective BIC building to become certified as a Rural Health Clinic rather than an extension of Irrigon Medical Clinic's rural health clinic certification.
- Board supports adding this project to the Strategic Plan.

**Topic:** Irrigon Ambulance Hall

- Board supports adding this project to the Strategic Plan.

**Topic:** Service Excellence Initiative

- In year two, would like to keep the Custom Learning Solutions (CLS) contract on for the next year and then tailor the contract as needed for any future years needed.
- Using Gallup Strengths Finder along with CLS initiatives to engage employees.
- Board supports adding this initiative to the Strategic Plan.

**Topic:** Occupational Health Services

- Will have an Occupational Health RN on the north end of the county as there are potentially more need for services in the north.
- Trying to refine the process and then will advertise services more widely.
- Board supports adding this Initiative to the Strategic Plan.

**Topic:** CPR & First Aid Training

- Goal to offer training services to the schools and community.
- Workforce development and other opportunities for scholarships available for students.
- Board supports adding this Initiative to the Strategic Plan.

**Topic:** Clinic Productivity

- Third available appointment wait times dropping which measures patient access.
- Board emphasizes patient access as a high priority.
- Providers are going through process to drop their own charges, working through procedures collaboratively for efficiency.
- Board supports adding this Initiative to the Strategic Plan.

**Topic:** Community Partnerships

- Working at CHIP level to get group back together for collaboration since the pandemic.
- Excellent group for building relationships and broader community initiatives.
- Add Oregon Washington Health Network.
- Board supports adding this Initiative to the Strategic Plan.

**Topic:** Tax Levy

- Tax levy comes up for public vote November, 2024.
- Political Action Committee (PAC) has been developed by Board members previously.

- Community education is a high priority.
- Morrow County Health District's tax levy is considerably lower than other health districts, but Morrow County Health District still provides comparable care.

**Topic:** Other Topics for Consideration

- Contaminated drinking water. County was allotted funds for this issue so District will support County initiatives. Could add to Community Partnerships initiative.
- Behavioral health services and partnerships. District provides some services and also has formal partnerships for services and resources.
- Have many other projects and initiatives that would like to include, but keeping this Strategic Plan to two years due to capacity limitations. Will revisit and reevaluate Plan again in 2025.